



LIVE! LLC
PO Box 35144
Albuquerque, NM 87176-5144
505-717-7227

COVID-19
Client Agreement of Pandemic Precautions

Client Name: _____
(please print)

This agreement of understanding outlines the precautions in place at Live! to maximize safety and minimize risk of exposure to staff, clients and visitors. Live will phase reopening on a limited basis. Each therapist at Live will determine their timing to restart in-person therapy sessions. Your therapist will discuss your options for in-person sessions directly with you.

As stated in previous emails from us, we are offering in-person sessions based on the therapists' schedule with the following priority:

- 1) those clients who have not been seen during the pandemic,
- 2) clients who are participating in Zoom sessions but who are needing in-person support, 3) clients who are actively participating in effective Zoom sessions but would prefer in-person sessions, and
- 4) new clients awaiting services.

Live is complying with all the NM Governor's orders for reopening. These include masks for staff, new hygiene and disinfecting protocols as well as social distancing guidelines. Clients who elect to restart in-person must understand and agree to comply with these requirements.

- 1) Staff are required to wear face masks at all times when in the company of a client
- 2) Clients and parents are expected to bring/wear **their own** clean/washed mask during visits to the office. Clients understand that masks cannot guarantee no exposure but agree that wearing of mask minimize risk of spread of illness.
- 3) Therapists will space appointments with a minimum of 15 minutes between clients. Clients are expected to arrive for their appointment no more than 10 minutes before the scheduled start time. Clients agree that no more than 1 person will accompany client to their appointment
- 4) Clients will text their therapist when they arrive on campus and will wait in their cars until the therapist texts them back to come into the office. Therapist will meet client at the doors of the agency.
- 5) Clients understand that regular check-in procedures will be postponed until further notice. Clients are expected to make copayments either at the date of appointment by calling the office to make payment by credit/debit card or by promptly paying monthly statement they receive.
- 6) Clients understand that all sessions with minors will begin with hand-washing protocol with therapist and client together.
- 7) Clients understand the physical contact between therapist and client will be discontinued until social distancing precautions are lifted. Therapists will attempt whenever possible to maintain social distancing precautions.
- 8) Client understand that all play areas/toys/other objects are disinfected between clients.

By signing below, I state that I understand and agree to these conditions for the purposes of in-person sessions until the pandemic restrictions.

Parent/Guardian (Client Signature Age 14+)

Date